

Conference/Knowledge Management Lessons Learning

Opening text

This database has been set up to capture the experiences and ideas of the knowledge management community about their discipline in the form of micro narratives. It has been designed to link to knowledge management conferences, both public and internal as well as for general use.

If you have been made aware of this database as a result of attending a conference please make sure to select that conference when asked. In addition to supplying a service to the knowledge management community as a whole, material linked to a specific event will also be used to measure the effectiveness of that event (a narrative alternative to the post conference questionnaire).

If you are a conference organiser and would like your event added please [email](#) a request with dates and a web link or brochure. The database will also be available for academic research use in 2010

The system is currently in Beta, and will be tested on conferences in the final quarter of 2009. Once this is complete it will (if used) be made available for general use in 2010 at which point all participants will have general access to query the database. For the moment the database is set up for capture only, although reports will be published after KM World and KM Asia .

This is a collaboration between Cognitive Edge and the Gurteen Knowledge Management Community

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Capture screen (with full text editor, NAME and KEY WORD field)

Please enter your contribution below, and you can use the text editor to link to other material. Contributions can be an experience, real or imagined, a recommendation, a lesson learnt or just a good idea. Please give your material a meaningful name (this will help people searching the database) and add some key words. After you have done this you will be asked further questions about the material.

First signification screen

My story is linked to this event (KM World, San Jose Nov 2009 | KM Asia, Singapore Nov 2009)

It is a (an idea or insight | a lesson learnt | a personal experience | a recommendation)

Age (ten year bands)

Sex (Male | Female | Do not wish to say)

Country where you spend most of your time (full country list)

Which of the following defines your prime role (New KM practitioner, | Experienced KM Practitioner | Consultant (small business or self-employed) | Consultant (medium to large organisation) | Academic | End user | Retired)

How would you define your technical knowledge? (I'm a geek and proud of it | good knowledge of technology | know enough to be competent | email and WP is about my limit | I have all my emails printed and write replies for my secretary by hand)

Possible help screen on triads

Triads (two per screen)

Question	LH label	TOP label	RH label
Using the knowledge in this story will require	Formal good practice document or process	can only be learnt through experience	Formal training will be critical
Responsibility for learning belongs	management	professional staff	everyone
The focus is on	People	Process	Technology
It describes something	Complex	Simple	Complicated
The impact of any learning would be	Internal to the organisations	Individuals and work groups	Outside the organisation
Relevant to	Manufacturing	Service	Government
The balance of the conference was	Speakers	Exhibition	Networking
Learning from the conference was	I learnt many new things	Good examples of things I already knew	Familiar stuff, nothing special

Final question screen

In this story the intent appears to be to (Complain | Entertain | Inform | Persuade | Inspire)

How did you feel about your story? (Inspired | Enthused | Informed | Relieved | Dissapointed | Angry | Frustrated)

How long will you remember this story (As long as I live | Years before I forget | It will fade | old news in a week | not sure)